

Summary of TennCare Independent Review Requests 2019 YTD Total: 91

1st Quarter Total: 38
2nd Quarter Total: 53

Amerigroup TN 1st Qtr Total – 29

AGP 2019 Total: 61

Denial Reversed: 4
Denial Upheld: 11
Ineligible: 2
Partial: 5
Rescinded: 5
Settled for Provider: 2

Amerigroup TN 2nd Qtr Total – 32

Denial Upheld: 2
Ineligible: 2
Partial: 3
Pending: 24
Settled for Provider: 1

UnitedHealthcare Plan of the River Valley 1st Qtr Total – 7 **UPRV 2019 Total: 22**

Denial Reversed: 2
Denial Upheld: 1
Partial: 1
Settled for Provider: 3

UnitedHealthcare Plan of the River Valley 2nd Qtr Total – 15

Denial Reversed: 1
Denial Upheld: 4
Ineligible: 1
Paid: 1
Pending: 7
Settled for Provider: 1

Volunteer State Health Plan 1st Qtr Total – 2

VSHP 2019 Total: 6

Rescinded: 1
Settled for Provider: 1

Volunteer State Health Plan 2nd Qtr Total – 4

Denial Reversed: 1
Pending: 1
Referred to TenCare: 1
Settled for Provider: 1

BCBST 2nd Qtr Total – 2*

Referred to Consumer Insurance Services: 2

Provider Types Submitting Independent Review Requests in 1st Quarter 2019:

CMHC:	<u>2</u>
Hospice:	<u>1</u>
Hospital:	<u>24</u>
Nursing Facility:	<u>3</u>
Physician:	<u>8</u>

Provider Types Submitting Independent Review Requests in 2nd Quarter 2019:

Hospice:	<u>2</u>
Hospital:	<u>46</u>
Physician:	<u>3</u>
Prosthetics	<u>1</u>
Transportation	<u>1</u>

* Independent Review of claims disputes is only available for TennCare Program services.